

Forged in Fire™ Limited Lifetime Guarantee

We guarantee that when used as instructed, the Forged in Fire cutlery will not have any deformities in material or construction if used for regular household purposes. If at any point after purchase should any defects develop that are a result of faulty workmanship or materials, we will replace or repair the Forged in Fire product at our option.

There will be no charge, besides shipping and handling. To obtain the replacement or repair, send the product and the sales receipt, your address and phone number, the nature of the issue with your product, and \$16.95 return shipping and handling (by check or money order) to:

Supertek Canada Inc. – Forged in Fire Guarantee
8605 Darnley Road, Mont-Royal, QC H4T 1X2

For questions regarding your Forged in Fire cutlery, call the customer service department at 1-800-304-8354. When you ship your product to us, make sure you can track your shipment and obtain insurance, as we are not responsible for, and the Lifetime Guarantee does not apply to items lost or damaged in transit.

This guarantee does not provide coverage for damage to Forged in Fire cutlery that is a result of abuse, mistreatment or accidental damage. This guarantee does not apply to minor cosmetic scratches as long as this does not significantly affect the performance of the Forged in Fire cutlery. Any deterioration in the appearance that is a result of everyday use does not constitute a defect under this guarantee. The guarantee expressly excludes incidental and consequential damages of any kind whatsoever.